

FEDERICA CONTE <federica.conte@student.unife.it>

Help to retrieve a history

Jennifer Jackson < jen@bx.psu.edu>

06 giugno 2014 16:26

A: FEDERICA CONTE <federica.conte@student.unife.it>
Cc: "galaxy-bugs@bx.psu.edu" <galaxy-bugs@bx.psu.edu>

Hi Federica,

I wanted to let you know as soon as possible. It turns out that the data recovery is not going to be possible from an anonymous account.

Going forward, I encourage you to still use your newly created account. Load and work with data that way. This will both permit work to be accessed from any computer and protect your data privacy, if you log out of your account at the end of a session (and do not save your login information on your computer).

Using FTP with a client such as Filezilla can be a quick way to load multiple datasets. These do not have to be large to use it. Instructions are here:

https://wiki.galaxyproject.org/FTPUpload

Very sorry we could not help more and good luck with your research!

Best,

Jen Galaxy team

[Testo tra virgolette nascosto]